

AL-FARABI KAZAKH NATIONAL UNIVERSITY
CENTER FOR SOCIOLOGICAL RESEARCH AND SOCIAL
ENGINEERING



**«A TEACHER THROUGH THE EYES OF
STUDENTS. ASSESSMENT OF THE
QUALITY OF EDUCATION AND TEACHING -
2020».**

REPORT ON THE RESULTS OF THE 2020 SURVEY

ALMATY, 2020

THE OVERALL RESULTS OF THE QUESTIONNAIRE «TEACHER THROUGH THE EYES OF STUDENTS- 2020»

Conducting a study

The questionnaire «Teacher through the eyes of students» in the 2019-2020 academic year. The year was held in the «Universe» system from 12.11.2019 to 12.12.2019 (following the results of the autumn semester) and from 12.03.2020 - 04.19.2020 (following the results of the spring semester).

The survey «Teacher through the eyes of students»

1. Personal qualities of the teacher (has high erudition, demeanor and appearance)
2. The teacher is demanding
3. The teacher presents the material on the discipline in an accessible, clear and logical way, comments on difficult points, highlights the main thing in the topic
4. The teacher is interested in the success of the students
5. The teacher uses interactive tools and Internet technologies
6. The teacher is objective in assessing knowledge
7. The teacher focuses on the use of the studied material in future professional activities
8. The teacher focuses on the use of the studied material in writing graduate and master's papers
9. The teacher focuses on the use of the studied material in conducting scientific research
10. The teacher focuses on the use of the studied material in practice
11. The teacher shows creativity, creativity and interest in his work
12. The teacher is able to arouse and maintain interest in the subject, monitors the reaction of the audience
13. How satisfied are you with the quality of the knowledge you receive in your specialty
14. To what extent does the teacher adhere to the principles of transparency and openness in assessing your knowledge
15. The course promotes personal self-improvement
16. The course promotes the acquisition of new knowledge
17. The course promotes the acquisition of professional competencies (knowledge and skills in the specialty)
18. The course promotes the development of thinking, worldview and broaden horizons

As part of the survey, a traditional scale from 1 to 5.0 was used for all questions, where 1.0 means the lowest level and 5.0 means the highest.

Rating scale:

5 points quality is ALMOST ALWAYS manifested;

4 points – quality is OFTEN manifested;

3 points – quality is manifested by 50%

2 points – quality is RARELY manifested

1 point – the quality is practically non-existent.

Results by departments: qualitative and quantitative statistics

Students of various faculties took even a slightly more active part in the survey in 2019-2020 academic year – 41.16% (in 2019 - 40.45%). The average score at the university remained unchanged at 4.75.

Table 24 – The main results of the questionnaire «Teacher through the eyes of students- 2020» by departments

Faculty	Department	Overall average score	Percentage of occupancy
Biology and Biotechnology	Biodiversity and bioresources	4,83	40,12
	Biotechnology	4,78	47,22
	Biophysics and Biomedicine	4,83	53,78
	Molecular Biology and Genetics	4,66	51,81
	Total by faculty	4,78	47,36
Oriental Studies	The Far East	4,78	54,08
	Department of the Middle East and South Asia	4,86	48,72
	Chinese Studies	4,81	30,42
	Turkic	4,74	42,28
	Total by faculty	4,80	44,39
Higher School of Economics and Business	Business technologies	4,61	26,85
	Management	4,83	23,88
	Finance and accounting	4,84	40,94
	Economy	4,67	42,52
	Total by faculty	4,74	35,09
Geography and environmental management	Geography, land management and cadastre	4,80	44,35
	Cartography and geoinformatics	4,77	49,81
	Meteorology and Hydrology	4,86	46,45
	Recreational geography and tourism	4,91	61,51
	UNESCO for Sustainable Development	4,78	28,07
	Total by faculty	4,82	45,29
Journalism	Publishing, editorial and design art	4,99	21,58
	Print and electronic media	4,88	20,44
	UNESCO, international journalism and media in society	4,94	34,23
	Total by faculty	4,94	26,23
Information technology	Computer Science	4,63	38,79
	Information systems	4,67	21,91
	Department of Artificial Intelligence and Big Data	4,57	35,13
	Total by faculty	4,62	30,84
History, archaeology and ethnology	Archaeology, Ethnology and Museology	4,92	29,58
	World history, historiography and source studies	4,78	40,03
	The history of Kazakhstan	4,68	44,01
	Total by faculty	4,79	40,85
Medicine and Healthcare	Department of Epidemiology, Biostatistics and Evidence-Based Medicine	4,76	23,99
	Clinical disciplines	4,05	10,70
	Clinical specialties	4,96	6,25

Faculty	Department	Overall average score	Percentage of occupancy
	Health policy makers and organizations	4,79	26,10
	Theoretical disciplines	4,43	15,68
	Physical education and sports	4,85	8,81
	Total by faculty	4,64	13,38
International relations	Diplomatic translation	4,84	29,32
	International law	4,81	32,42
	International relations and the global economy	4,88	19,64
	Total by faculty	4,84	24,86
Mechanical and mathematical	Differential equations and control theory	4,63	40,10
	Mathematical and computer modeling	4,62	49,61
	Mechanics	4,56	39,42
	Fundamental mathematics	4,55	44,46
	Total by faculty	4,59	44,06
Faculty of Pre-university Education (college, specialized school)	Pre-university training	4,71	42,06
	College	4,57	0,61
	Language and general education training for foreigners	4,74	61,45
	Total by faculty	4,67	18,89
Physical and technical	Theoretical and nuclear physics	4,77	50,84
	Thermophysics and technical physics	4,74	55,37
	Plasma physics and computer physics	4,65	44,17
	Solid state physics and nonlinear physics	4,73	24,21
	Total by faculty	4,72	40,58
Philology and World Languages	Foreign Language	4,73	53,12
	Foreign Philology and Translation	4,67	57,05
	Kazakh linguistics	4,80	47,48
	Kazakh literature and theory of literature	4,82	42,83
	General Linguistics and European Languages	4,80	49,79
	Russian Philology and World Literature	4,84	47,18
	Total by faculty	4,78	49,82
Philosophy and Political Science	General and Applied Psychology	4,75	46,83
	Pedagogy and educational management	4,76	55,40
	Political Science and Political Technology	4,74	44,02
	Religious studies and cultural studies	4,84	45,99
	Sociology and Social Work	4,70	48,78
	Philosophy	4,73	53,98
	Total by faculty	4,75	49,23

Faculty	Department	Overall average score	Percentage of occupancy
Chemistry and Chemical technology	Analytical, colloidal chemistry and technology of rare elements	4,65	19,77
	General and inorganic Chemistry	4,66	33,14
	Physical chemistry, catalysis and petrochemistry	4,67	21,25
	Chemistry and technology of organic substances, natural compounds and polymers	4,72	26,10
	Chemical Physics and Materials Science	4,63	29,23
	Total by faculty	4,67	25,72
Law	Civil law and civil procedure, labor law	4,92	40,98
	Customs, financial and environmental law	4,89	47,31
	Theory and history of State and law, constitutional and administrative law	4,73	16,44
	Criminal law and criminal procedure, criminology	4,91	48,30
	Total by faculty	4,86	42,08
TOTAL BY UNIVERSITY		4,67	41,16

In general, according to the results of the 2019-2020 academic year, the work of 82.2% of teachers was highly appreciated – the range from 4.99 to 4.0 points. Score 5.0 – 395 teachers – 15.7%

The critical result was recorded in the work ratings of 2.2% of teachers.